

**MONDAY, MAY 7, 2012**

**4:30 P.M. –REGULAR SENIOR COMMISSION MEETING**

Hillview Community Center, Los Altos Senior Center Room 11  
97 Hillview Avenue, Los Altos, California 94022

**ROLL CALL**

**PLEDGE OF ALLEGIANCE**

**SPECIAL PRESENTATIONS**

**PUBLIC COMMENTS ON ITEMS NOT ON THE AGENDA**

Members of the audience may bring to the Commission's attention any item that is not on the agenda. Please complete a "Request to Speak" form and submit it to the Staff Liaison. Speakers are generally given two or three minutes, at the discretion of the Chair. Please be advised that, by law, the Commission is unable to discuss or take action on issues presented during the Public Comment Period. According to State Law (also known as "the Brown Act") items must first be noticed on the agenda before any discussion or action.

**DISCUSSION ITEMS**

1. Commission Minutes  
Recommendation to approve the minutes of the April 2, 2012 regular meeting.
2. Senior Commission Annual Report to City Council
  - a. Review, discussion and revisions if necessary to the 2012-2013 Work Plan presented to the City Council at the Joint Meeting on May 1, 2012.
  - b. Discussion of 2012-2013 Work Plan plans and activities.
3. Senior Scholarship  
Review and discussion of recommendation to the Los Altos and Los Altos Hills City Council regarding the future of the Senior Scholarship program.
4. Announcements and Items for Information
  - a. Senior Commission Publicity  
Articles to be written and received pertinent to senior issues.
  - b. Santa Clara Council on Aging Advisory Board Report  
Written report by Commissioner Tiemann.

**COMMISSION REPORTS AND DIRECTIONS ON FUTURE AGENDA ITEMS**

**ADJOURNMENT**

### SPECIAL NOTICES TO PUBLIC

In compliance with the Americans with Disabilities Act, the City of Los Altos will make reasonable arrangements to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the Recreation Department 72 hours prior to the meeting at (650) 947-2894.

Agendas, Staff Reports and some associated documents for Senior Commission items may be viewed on the Internet at <http://www.ci.los-altos.ca.us/committees-commissions/senior/meetings.html>.

On occasion the Senior Commission may consider agenda items out of order.

All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, and that are distributed to a majority of the legislative body, will be available for public inspection at the Los Altos Senior Center Coordinator's Office, City of Los Altos, located at 97 Hillview Avenue, Los Altos, California at the same time that the public records are distributed or made available to the legislative body. Any draft contracts, ordinances and resolutions posted on the Internet site or distributed in advance of the Council meeting may not be the final documents approved by the City Council. Contact the Senior Commission Liaison for the final document.

If you wish to provide written materials, please provide the Senior Commission Liaison with **10 copies** of any document that you would like to submit to the Senior Commission for the public record.

For other questions regarding the meeting proceedings, please contact the Senior Commission Liaison at 650-947-2894.

**MINUTES OF A REGULAR MEETING OF THE SENIOR COMMISSION OF THE  
CITY OF LOS ALTOS/ TOWN OF LOS ALTOS HILLS, HELD ON  
MONDAY, APRIL 2, 2012 AT 4:30 P.M. AT HILLVIEW COMMUNITY CENTER,  
97 HILLVIEW AVENUE, LOS ALTOS, CALIFORNIA, 94022**

**ROLL CALL**

PRESENT: Commission Members Jenney, Popell, Tiemann, Pelham, Seddiqui, Traficanti,  
De Mare, Brauch

ABSENT: Palmer

**PLEDGE OF ALLEGIANCE**

Chair Jenney led the pledge of allegiance to the flag.

**SPECIAL PRESENTATIONS**

Jim Gustafson discussed all aspects of Los Altos bus stops.

**PUBLIC COMMENT**

None.

**DISCUSSION ITEMS**

1. Committee Minutes  
Motion by Tiemann seconded by Popell to approve the March 5, 2012 minutes as written. Motion passed unanimously.
2. City Council Reports: Revised 2012-2013 Senior Commission Work Plan  
Revised 2012-2013 Senior Commission Work Plan passed on the Consent Calendar at the March 27, 2012 Los Altos City Council meeting.
3. Annual Joint Meeting of the Los Altos City Council and Senior Commission  
Verbal Staff report on purpose of Annual Joint Meeting with Council.
  - a. Discussion of purpose of Annual Joint Los Altos City Council and Senior Commission meeting scheduled for May 1, 2012.
  - b. Senior Commission will present 2011/2012 Accomplishments and 2012/2013 Work Plan and other agenda items.
  - c. Further Agenda Items at the Joint Council meeting of May 1:
    - i. City Council review of Mission Statement
    - ii. Senior Scholarship review

4. 2011/2012 Accomplishments  
Prepare 2011/2012 Senior Commission Accomplishments for the Annual Joint Meeting of the Los Altos City Council and Senior Commission.
5. Senior Scholarship  
Verbal Staff report regarding Senior Scholarship recipients. Review and discussion of Senior Scholarship program.
6. Items for Information
  - a. Senior Commission Publicity  
Articles to be written and received pertinent to senior issues.
  - b. Santa Clara Council on Aging Advisory Board Report  
Written report by Commissioner Tiemann. Santa Clara Council on Aging is now publishing an online resource directory at <http://www.coasiliconvalley.com/site/ord>.
  - c. City of Los Altos Volunteer Recognition  
The Annual City of Los Altos Volunteer Recognition Event will be held on Thursday, April 19, 2012 at 5:30 p.m. at the Los Altos Youth Center.

**COMMITTEE REPORTS AND DIRECTIONS ON FUTURE AGENDA ITEMS**

**ADJOURNMENT**

Chair Jenney adjourned the meeting at 5:47 p.m.

---

Candace Bates  
Senior Center Recreation Coordinator  
Liaison to the Senior Commission

**Los Altos Senior Commission – 2012-2013 Work Plan  
2012-2013 Council Approved Goals and Projects**

Goals	Projects
<p><b>1</b></p> <p><b>GOAL 1. Transportation – Study issues involving bus transportation for seniors.</b> (Tanya DeMare and K. Gabrielle Tiemann)</p> <p>a. Benches at Bus Stops (DeMare/Tiemann to follow up with staff)</p>	<p>By July 1, 2012 - work with staff to:</p> <ol style="list-style-type: none"> <li>1) Validate the need for benches for seniors – Pelham created research binder</li> <li>2) Identify the location of Los Altos/Los Altos Hills bus stops and which ones have (and don't have) benches</li> <li>3) Research the Feasibility/Cost/Process of installing benches and use of grant funds</li> </ol> <p>(DeMare/Tiemann)</p>
<p><b>2</b></p> <p><b>GOAL 2. Provide resources for age-friendly home/condo construction.</b> (Tanya DeMare and K. Gabrielle Tiemann)</p> <p>a. Compile a listing of resources identifying age-friendly design elements (DeMare/Tiemann)</p>	<p>By July 1, 2012: Discuss with staff to determine how and to whom to disseminate list of resources (DeMare/Tiemann)</p>

3	<p><b>GOAL 3. Refresh/modernize Senior Center.</b> (Dianne Brauch and Kathy Seddiqui)</p> <p>a. Meet with staff to assess needs of Senior Center</p> <p>b. Contact local designers for possible donation of design plans for center</p> <p>c. Contact furniture stores for possible donations of new furniture and/ or accessories (Brauch/Seddiqui)</p>	<p>By June 2012:</p> <ol style="list-style-type: none"> <li>1) Create a list of possible local designers to ask for design plans for the Senior Center</li> <li>2) Contact designers for design plans for the Senior Center</li> </ol> <p>By December 2012:</p> <ol style="list-style-type: none"> <li>1) Create a list of furniture stores that may donate furniture to implement design plans for the Senior Center</li> <li>2) Contact furniture stores for the donations of furniture (Brauch/Seddiqui)</li> </ol>
4	<p><b>GOAL 4. Collaborate with the Senior Center on a variety of educational programs.</b> (Anabel Pelham and Catherine Popell)</p> <p>a. Meet with Senior Center staff to assess the needs and scheduling for a senior lecture series</p> <p>b. Explore the no-cost Stanford University Falls Prevention Program (Pelham)</p> <p>c. Explore a Senior lecture series (Pelham/Popell)</p>	<p>By June 2012:</p> <p>Explore options for cost recovery venues for senior lecture series (Library, Town of Los Altos Hills, Main Street Café, State Street Bike Shop, etc.)</p> <p>Invite a representative of the Stanford University Falls Prevention Program to make a presentation to the Commission in order to review its feasibility as an educational program for the Senior Center (Pelham/Popell)</p> <p>By August 2012:</p> <p>Contact local speakers with topic expertise, about presenting a lecture in the series (Example: reverse mortgages, health issues, etc.) (Pelham/Popell/ staff)</p>

5	<p><b>GOAL 5. Determine if there are gaps in the Emergency Preparedness Programs as they relate to seniors; for example Red Cross, first responders, etc.</b> (Anabel Pelham and Catherine Popell)</p>	<p>a. Explore how LA/LAH presently encourage seniors to participate in Emergency Preparedness classes</p> <p>b. Investigate the Intergenerational Emergency Preparedness Project developed by SFSU Gerontology Graduate students (Pelham/Popell)</p>	<p>By June 2012: Contact Mike Sanders and George Hurst for a presentation to the Senior Commission for Emergency Preparedness status report and recommendations Contact the SFSU Gerontology Program Graduate Student team that developed the Intergenerational Emergency Preparedness Project for Los Altos and invite them for a presentation to the Senior Commission  (Pelham/Popell/staff)</p>
6	<p><b>GOAL 6. Continue to update Senior Resource Manual.</b> (Dianne Brauch and Kathy Seddiqui)</p>	<p>a. Update senior resource manual annually or as needed</p> <p>b. Solicit feedback from users</p> <p>c. Update the Chamber of Commerce annual brochure (Brauch/Seddiqui)</p>	<p>By December 2012:</p> <ol style="list-style-type: none"> <li>1) Review and update all service provider information</li> <li>2) Add or subtract service providers as necessary</li> <li>3) Print any updates to the Senior Resource Manuals</li> <li>4) Update resource books in all locations (Senior Center, Los Altos City Hall, Town of Los Altos Hills Recreation and Chamber of Commerce)</li> <li>5) Review and add or subtract Senior Resource Manual locations</li> <li>6) Insert a feedback page in Senior Resource Manuals and City and Town websites</li> <li>7) Update City and Town websites to reflect updates (Brauch/Seddiqui/staff)</li> </ol>

7	<p><b>GOAL 7. Explore research and program development grants and contracts aimed at helping older individuals.</b> (Anabel Pelham)</p>	<p>a. Research grant opportunities (Pelham)</p>	<p>By August 2012:</p> <ol style="list-style-type: none"> <li>1) Study the Foundation Center's offerings of potential grants and contracts that would serve older persons. Place the emphasis on the eight Age-Friendly Cities criteria</li> <li>2) Share findings with the Commission and staff (Pelham/ staff)</li> </ol>
8	<p><b>GOAL 8. Share with appropriate city officials the results of our after-dark downtown grid lighting surveys.</b> (Karen Jenney and Anabel Pelham)</p>	<p>a. Walking Survey project (Jenney, Pelham)</p>	<p>By May 1, 2012 and November 1, 2012: Share with staff any after-dark lighting safety issues found during next walking surveys in the downtown grid</p> <p>December 5, 2011: Senior Commission meeting with Jim Gustafson and reported on the follow-up progress being made on the Walking Survey results</p> <p>Oct. 29, 2011: Walking Survey done and given to Jim Gustafson, Engineering Services Manager for the City of Los Altos</p>
9	<p><b>GOAL 9. Identify and/or coordinate common senior initiatives with other agencies that involve senior initiatives (that come within the scope of duties or purposes of Senior Commission).</b> (Senior Commissioners)</p>	<p>a. Senior Commissioners will attend any meeting of organizations/ commissions/ committees as invited and/or appropriate and bring that information back to the Senior Commission (Traficanti)</p>	<p>By June 1, 2012:</p> <p>Review Agendas and Minutes of those organizations that meet Goal 9. If a Senior issue is on the Agenda or Minutes, the assigned Commissioner(s) will attend relevant meetings and report back to the Commission</p> <p>Review organizations that support Seniors in the City of Los Altos/Town of Los Altos Hills and assign Commissioners to other organizations that may have come up</p> <p>Annually review and assign or reassign commissioners to various groups as deemed necessary (Traficanti)</p>





Recreation Department – Senior Center  
97 Hillview Avenue  
Los Altos, California 94022-3087  
(650) 947-2894  
Fax (650) 947-2738

Dear Senior Scholarship Applicant(s):

Thank you for your inquiry into the City of Los Altos Senior Scholarship. Once you have completed and gathered the following forms and documentation please call Yuka Arai at 650-947-2615 to schedule an appointment to verify your eligibility. All applicants in a household must be present. Your appointment will be at City Hall, One North San Antonio Road, Los Altos, CA 94022.

Forms to complete and bring to the appointment:

- City of Los Altos Application for Senior Scholarship
- City of Los Altos Senior Center Membership Form
- City of Los Altos Senior Scholarship Program Registration Form
- Verification of income: i.e. most recent income tax return(s) (or if none, most recent two bank statements), rental income or other sources of income of all persons residing at your residence.
- Verification of residency: i.e. utility bill or California Drivers License or Department of Motor Vehicles issued identification.
- Verification of age: i.e. California Drivers License or Department of Motor Vehicles issued identification, passport or birth certificate.

Once your eligibility has been verified by the Finance Department, Senior Center Staff will facilitate all Senior Center membership and program registrations. Please direct all questions regarding Senior Center programs and registration to Candace Bates at 650-947-2894. We look forward to working with you.

Sincerely,

Candace Bates  
Recreation Coordinator, City of Los Altos Senior Center

# CITY OF LOS ALTOS APPLICATION FOR SENIOR SCHOLARSHIP

## Eligibility

- 50 years of age or older
- City of Los Altos Resident  
A resident is anyone living in the City of Los Altos. All others living outside the city limits (including unincorporated areas, Los Altos Hills and Mountain View, etc.) are nonresidents.
- Aggregate income of less than \$38,500  
The aggregate income, from all sources, of all persons who share this residence does not exceed **\$38,500** per year.

Scholarship to be administered by the Finance Department of the City of Los Altos. Eight scholarships are available, first come, first serve. Maximum scholarship of \$200.00 per household. See cover letter and frequently asked questions for more information.

This application must be presented in person to the Finance Department located in City Hall at:

**One North San Antonio Road, Los Altos, CA. 94022.**  
**Please call (650)947-2615 to make an appointment.**

Name (Please Print): \_\_\_\_\_

Address: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Drivers License or ID card #: \_\_\_\_\_

Telephone #: \_\_\_\_\_

I hereby certify under penalty of perjury that I am 50 years of age (or older). *I further declare that the aggregate income, from all sources, of all persons who share this residence does not exceed \$38,500 per year.*

**I will immediately notify the City, if I no longer live at the above address or of any changes in my financial status that may affect my scholarship eligibility.**

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

**NOTE:** A copy of your most recent tax return and proof of age and residence will be required to show proof of eligibility.

**Do not write below this line**

Certification granted by:

DATE: \_\_\_\_\_

\_\_\_\_\_  
Yuka Arai

Accounting Office Assistant II



City of Los Altos Senior Center  
 97 Hillview Avenue, Los Altos, CA 94022  
 (650) 947-2797 / Fax: (650) 947-2738  
 www.losaltosrecreation.org

## CITY OF LOS ALTOS SENIOR CENTER MEMBERSHIP FORM

CONTACT INFORMATION <span style="float: right;">PLEASE PRINT CLEARLY</span>			
First Name:		Last Name:	
Address:			
City:	State:	Zip:	
Home Phone:		Alternate Phone:	
Email:	Birthdate: ____/____/____	<input type="checkbox"/> Male <input type="checkbox"/> Female	

EMERGENCY CONTACT INFORMATION			
1.	Name:		Relationship:
	Home Phone:		Alternate Phone:
2.	Name:		Relationship:
	Home Phone:		Alternate Phone:

WAIVER OF LIABILITY	
<p>In consideration of participation in a class, trip, program or activity offered by the Recreation Department of the City of Los Altos, I, the below undersigned, agree to indemnify and hold the City of Los Altos harmless, and hereby waive, release and discharge any and all claims for damage, for death, personal injury, bodily injury, or property damage which I may have or which hereinafter may accrue to me against the City of Los Altos, its City Council, employees, agents, volunteers, independent contractors and instructors from and against any liability arising out of or connected in any way with my participation in a class, trip, program or activity, even though that liability may arise out of negligence or carelessness on the part of the person or entities mentioned above. I understand that accidents and injuries can arise from participation in a class, trip, program or activity; knowing the risks, nevertheless, I hereby agree to assume those risks on behalf of me and to release and to hold harmless all of the persons or entities mentioned above whom (through negligence or carelessness) might otherwise be liable to me (or heirs or assignees) for damages. It is further understood and agreed that this waiver, release and assumption of risks has been freely entered into and is to be binding on my heirs and assigns. I understand that this waiver is intended to be as broad and inclusive as permitted by the laws of the State of California and agree that if any portion is held invalid, the remainder of the waiver will continue in full legal force and effect. I agree to allow use of my image, which may be captured through video, photo, digital camera or other media, for City of Los Altos promotional materials and publications.</p>	
<p><i>By my signature below, I acknowledge that I have read this document and understand its contents.</i></p>	
Signature:	Date:

### MEMBERSHIP RENEWAL

When renewing please update the membership form and initial below.

\*After three years a new form must be filled out.

1.	Renewal Date:	Member's Initials:	Staff/Volunteer Initials:
2.	Renewal Date:	Member's Initials:	Staff/Volunteer Initials:

### MEMBERSHIP INFORMATION

Membership is valid for one year from the day of sign-up.

\$10 admin. fee for all refunds.

<u>Membership and Newsletter:</u>	<u>Membership Only:</u>	<u>Newsletter Only:</u>
Resident: \$31.00	Resident: \$26.00	Resident: \$5.00
Non-Resident: \$45.00	Non-Resident: \$40.00	Non-Resident: \$5.00

### OFFICE USE ONLY

Membership #:	Filing Initial:	
<u>Initial Membership:</u>	<u>First Renewal:</u>	<u>Second Renewal:</u>
Date Rec'vd:	Date Rec'vd:	Date Rec'vd:
Rec'vd by:	Rec'vd by:	Rec'vd by:
Date Entered:	Date Entered:	Date Entered:
Paid by: <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> Check Check #: _____	Paid by: <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> Check Check #: _____	Paid by: <input type="checkbox"/> Credit Card <input type="checkbox"/> Cash <input type="checkbox"/> Check Check #: _____





# City of Los Altos Senior Scholarship Program

## Frequently Asked Questions

### Who to contact

- For all scholarship eligibility questions, contact Yuka Arai at the Finance Department.  
Address: One North San Antonio Road, Los Altos, CA 94022. Phone: 650-947-2615.
- For all Senior Center membership, program, and registration questions, contact Candace Bates at the Senior Center.  
Address: 97 Hillview Avenue, Los Altos, CA 94022 Phone: 650-947-2894.

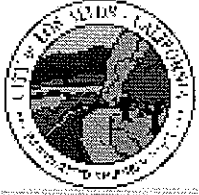
### Eligibility

- Aggregate income, from all sources, of all persons who share the residence does not exceed **\$38,500** per year.
- Must be a City of Los Altos Resident.  
A resident is anyone living in the City of Los Altos. All others living outside the city limits (including unincorporated areas, Los Altos Hills and Mountain View, etc.) are nonresidents.
- Must be 50 years of age or older
- First come, first serve. Eight scholarships are available.

### How to apply

- To request an application, call the Finance Department at 650-947-2615.
- A copy of your most recent tax return and proof of age and residence is required to show proof of eligibility.
- Forms to complete and bring to the appointment:  
City of Los Altos Application for Senior Scholarship  
City of Los Altos Senior Center Membership Form  
City of Los Altos Senior Scholarship Program Registration Form  
Verification of income:  
i.e. most recent income tax return(s) (or if none, most recent two bank statements), rental income or other sources of income of all persons residing at your residence.  
Verification of residency:  
i.e. utility bill or California Drivers License or Department of Motor Vehicles issued identification.  
Verification of age:  
i.e. California Drivers License or Department of Motor Vehicles issued identification, passport or birth certificate.

Continued on next page.



# City of Los Altos Senior Scholarship Program Frequently Asked Questions Continued.

## How to apply continued

- Completed applications and documents to verify income, residence and age must be presented in person by all applicants in a household at the appointment with the Finance Department located at City Hall.  
Address: **One North San Antonio Road, Los Altos, CA 94022.**  
Call 650-947-2615 for an appointment to turn in all completed materials and review eligibility.

## Scholarship logistics

- Maximum Scholarship of \$200.00 per household regardless of number of members in the household per fiscal year (July 1 - June 30).
- Unused scholarship funds are forfeited on June 30.
- Applicants must re-apply each year.
- Scholarship funds are not paid directly to the individual.
- Scholarship funds must first be used to purchase a Senior Center Membership for each adult over the age of 50 participating in Senior Center programs. (\$26.00/per person).
- Scholarship funds may only be used toward programs administered by the City of Los Altos Recreation Department - Senior Center and may not be used for purchasing Bart tickets, raffle tickets or See's Candies gift certificates.

## Registration logistics

- Senior Center program descriptions may be found by looking in the *Spotlight* – the Senior Center's bi-monthly newsletter. The *Spotlight* may be viewed online at [losaltosrecreation.org](http://losaltosrecreation.org) or picked up at the Senior Center.
- To register for Senior Center programs after the initial appointment to verify eligibility, all scholarship recipients must fill out the City of Los Altos Senior Scholarship Program Registration Form and turn the completed form into Senior Center staff via mail, email, fax, post office or dropping by the City of Los Altos Senior Center (97 Hillview Avenue, Los Altos, CA 94022, Room 10) by the first day of the coming month.
- Once the completed registration form has been turned in, staff will register and email a registration confirmation or if you would like a receipt mailed through the post office please bring a self-addressed stamped envelope with your registration form.

## Scholarship completion

- Each household will receive a City of Los Altos Senior Scholarship Program Evaluation Form either after the household has spent its funding or after June 30. The Senior Scholarship Program is evaluated each year so it is important that one completed evaluation form per scholarship recipient in a household is completed and returned to Senior Center Staff.

**Advisory Council Minutes  
Santa Clara Senior Center  
April 2<sup>nd</sup>, 2012**

**Call to Order**

The meeting was called to order by Chairperson Bob Lindley at 12:30 PM. A quorum was present.

**Approval of Agenda and Minutes**

Connie did not have items for the Member's Report so she asked for it to be removed from the agenda. Otherwise the minutes and agenda were approved as presented.

**Legislative Committee**

Connie noted the Legislative committee is working on setting up a meeting room at the Santa Clara Senior Center for future meetings. She recently attended a meeting of the CSL Bay Area Caucus. The group is working on a report showing where and when bills will be heard in Sacramento. This should be extremely helpful in effectively advocating for senior issues.

**Health Committee**

No report.

**Planning Committee**

No report.

**Transportation Committee**

No report.

**Nominating Committee**

A nominating committee was formed to help find a Chair, Vice-chair, and Secretary for the 2012-2013 Advisory year. Bob Lindley and Connie Langford volunteered to form the committee.

**CSL Legislative Session**

Bob Jaffee indicated members should review the CSL minutes for the latest update on CSL news. Members are reminded to donate to Code 402 to help support the CSL. Austin discussed the process of having his bill pass by a margin of 11-1.

**Program – COASV Information & Assistance Service**

Crystal Shafiabady and Daniel Lucero arrived from COASV's Information & Assistance program to talk about some of their activities. The top 5 calls received by the I&A call center are for home care, insurance counseling, caregiver support, housing, and food. COASV staff uses an internal referral database to keep information on upcoming events, as well as available services in the community. This database is tied to the Online Resource Database, which has been available since January 2011. Users can search the ORD by keyword or use filters. Increasing font size is an upcoming feature.



When I&A staff provide a referral, staff makes a follow-up call 3 weeks later. At this time, the staff member can gauge if the referral was successful or not, and if not, record an unmet need. This helps COASV staff evaluate the unmet needs of clients. Staff holds weekly 30 minute meetings to discuss newly available service and to share customer service tips.

COASV has also revised our Outreach presentation, which demonstrates the services offered by COASV. Voice of Ages is a new newsletter distributed quarterly in both print and e-mail form. The difference between I&A and 211 is that I&A is focused exclusively on senior services. I&A has one bilingual (Spanish) speaker on staff but frequently uses language line to bridge language barriers.

### **New Business**

None

### **Old Business**

Lessie James discussed a foreclosures audit showing that 84% of foreclosures filed are fraudulent. The Santa Clara County DA may have enough evidence to prosecute fraudulent foreclosures but has not done so to date. The states recently reached a settlement with major banks over some foreclosure damages, but that does not eliminate criminal prosecution.

The City of San Jose decided to issue CDBG funds to organizations in chunks of \$100K. \$400K may be newly available to senior programs in the city, with funding coming from the general fund. The membership approved a letter to be sent to the Mayor and City Council requesting the release of \$400K of general funds to support senior services.

Members asked about COASV's printed directory and if there were any plans to bring it back. Steve Schmoll, COASV CEO responded that the printed directory cost between \$70-\$120K to print and was too costly and out of date to bring back. Seniors can call into I&A and have a printed referral sent to them by I&A staff. A suggestion was made to post a printable, PDF version of the COASV printed directory available online. Manuel Altamirano, COASV COO, said this was not a good idea. Seniors calling into COASV can get access to other services they may not be aware of just from a printed directory. Members responded that seniors should have the right and ability to get information in the method they are most comfortable with. Manuel responded that the online-only version of the directory is part of COASV's coordinated marketing & outreach plan, and is all about leveraging resources. Members responded that a printed directory can help seniors who have a language barrier, as a printed resource may be more reliable or easy to use than calling in to someone who doesn't speak their language.

### **Shawna Reeves, Project Sentinel**

Shawna came to update the group on her new work with Project Sentinel. You can reach Project Sentinel at [www.housing.org](http://www.housing.org) or [sreeves@housing.org](mailto:sreeves@housing.org). Project Sentinel handles a variety of housing issues such as foreclosure, tenant-landlord disputes, and others. Shawna focuses on housing discrimination, particularly in regards to seniors. It is illegal to deny housing to an individual due to age, disability, or other reasons. Regarding home modifications, the renter must be able to pay for the cost of making a required home

modification, but the landlord is required to accommodate the renter and make the modification.

### **Chair's Report**

Bob Lindley updated the group on FORUM's annual BBQ, occurring April 14<sup>th</sup> from 9:30-2:00 pm at 2302 Zanker Road, San Jose, CA.

### **Staff Report**

Mike discussed the Public Hearing on the Area Plan, which would occur immediately after the Advisory Council meeting. Members of the public, including advisory members, are invited to read the proposed plan and make comments or suggestions. Also, a box of Consumer Action Handbooks were made available by Congressman Mike Honda. Members are encouraged to take and distribute them.

### **Announcements**

- Kathy passed along a message from her city manager that each city should review & set priorities for use of CDBG funds prior to their meeting with the technical advisory committee.
- Skip discussed his upcoming sessions
- Eve Orton noted on April 20<sup>th</sup> Jim Beall will be hosting a session on senior scam awareness at 1980 Hamilton Ave.
- Mike discussed the upcoming Conference on Health and Aging put on by SJSU's Center for Healthy Aging in Multicultural Populations (CHAMP). The conference is free and will be held on 4/27 from 1-4pm at the Martin Luther King Jr. Library. To register, visit [www.sjsu.edu/champ](http://www.sjsu.edu/champ).

### **Board of Directors – Michal Mendoza**

President of the Board, Michal Mendoza, came to speak to the group about the Board of Directors. Michal thanked the Advisory members for their role and input. When changes are made at COASV, the Board and Executive team have to make hard but thoughtful decisions. Michal wants Board members to attend future Advisory meetings and will plan on scheduling them in-line with the quarterly Board meetings.