



2015 / 16  
ANNUAL REPORT

City of Los Altos

## Dear Resident,

I'm so pleased to have joined the City of Los Altos as your new City Manager. I've enjoyed learning about this great city and the topics that matter most to our residents and businesses. As a newcomer to the area, I'm also learning a great deal about the regional issues that impact the quality of life of our citizens. Challenges such as housing, traffic, development, and climate change are themes that permeate the fabric of our city and influence the goals set each year by the City Council.

Staying up-to-date on City projects and activities can be challenging. I understand, life gets busy and time is precious. Attending a City Council meeting after a long day isn't for everyone. However, how often have you lamented about a particular issue and wondered what the City was doing to make it better? Chances are, City staff are actively working on a solution to that issue and are trying to engage you in the problem-solving conversation.

Half of the battle in communicating all the good work being completed by the City is getting our residents tuned into the right channels. We're trying it all. We work closely with our local media to get stories published to update residents about important issues and projects. We post on social media sites, hold community meetings, send email announcements and engage one-on-one with our residents. This annual report is another way we're hoping to connect with residents to share information and encourage participation in local government. It's important to us to hear what our community members have to say and it is our goal to address the challenges that matter to you.

Throughout this report, you will learn more about the big picture regional issues impacting the quality of life here in Los Altos. You'll also hear exactly how the City is addressing those issues and how you can get involved and have your voice heard.

One of the City Council priorities that largely impacts the way we do business is our focus on community engagement. While we literally built the Fremont Avenue Bridge this past year, we are figuratively building bridges as well, with you, our residents. We have expanded outreach and communications efforts over the last year; hosting various community workshops, posting topics on Open City Hall for residents to weigh-in on and creating City Council meeting recaps and City Manager Weekly Updates that are sent via email. I encourage you to connect with us by subscribing to the channels that resonate with you the most. If you have ideas about how we can improve communications, please share them with me.

Warmest regards,



Chris Jordan  
City Manager





## City Council

Your City Council is dedicated to maintaining Los Altos as a desirable place to live, work and play. The Council establishes annual priorities which determine the projects and goals staff will focus on in the year ahead. In 2015, Council goals were to continue prudent fiscal management, address aging infrastructure, develop a Downtown Plan and promote effective government. For 2016, the Council has chosen to focus on five areas: Loyola Corners Specific Plan, Downtown Plan, City Facilities, Hillview Community Center/Community Services and Senior Programming. Throughout this annual report, you will learn how the City worked to accomplish these goals during the 2015/16 fiscal year (July 1 – June 30).

One of the ways Los Altos promotes effective government is by empowering constituents through the sharing and receiving of timely and accurate information. In doing so, the City also hopes to encourage dialogue and participation in the local decision-making process.

In an effort to receive and deliver information in a way that is accessible to residents, the City has expanded digital outreach efforts over the past year. In addition to actively participating on several social media channels, the City has expanded email subscription lists and launched Open City Hall, an online community engagement platform. Those subscribed to the City Council email list now also receive a summary of Council Actions the morning after each regular Council meeting. A City Manager Weekly Update email implemented in early 2016 now provides a summary of departmental projects and activities. Residents are encouraged to explore email subscription topics at [losaltosca.gov/enotify](http://losaltosca.gov/enotify) and join the conversation at [losaltosca.gov/OpenCityHall](http://losaltosca.gov/OpenCityHall).

In an effort to reach others in a more personal setting, the City Council began hosting Open Office Hours in February 2016. One Council member is available to the public for a two-hour period to answer questions and discuss topics of interest or concern. For a list of upcoming Open Office Hours, visit [losaltosca.gov/citycouncil](http://losaltosca.gov/citycouncil).

Connect with the City of Los Altos

-  /CityofLosAltos
-  /CityofLosAltos
-  nextdoor.com
-  [losaltosca.gov/OpenCityHall](http://losaltosca.gov/OpenCityHall)
-  [losaltosca.gov/enotify](http://losaltosca.gov/enotify)

City Administration

Chris Jordan City Manager	Tuck Younis Police Chief
Jolie Houston City Attorney	Susanna Chan Public Works Director
Jon Maginot City Clerk/Assistant to the City Manager	Manuel Hernandez Recreation & Community Services Director
J. Logan Assistant City Manager	Jon Biggs Community Development Director



The Police Department is grateful for the positive rapport we have with our community members. However, tragic incidents in Ferguson, Baltimore and Chicago over the past few years have drastically impacted police-community relations across the nation. They each serve as a reminder of the critical need to consistently evaluate how we are accomplishing our law enforcement and community relations goals. Themes surrounding procedural justice and appropriate use of force, as well as understanding how best to deal with the mentally ill have shaped many of our activities over the past year.

Engage with Los Altos Police on Social Media

 /LosAltosPolice

 /LosAltosPD

 Nextdoor.com

 Nixle.com



### Officer Training & Education

Ongoing training ensures Officers are able to skillfully respond to a variety of challenging situations. Over the past year, each of our Officers and dispatchers completed 40 hours of Crisis Intervention Training; learning how to recognize individuals with mental illness and minimize escalations when in contact with the mentally ill. All Officers were also trained in fair and impartial policing, focusing on the realities of biases, how they affect decision-making and ultimately the potential impacts upon procedural justice. Scenario-based use of force training focused on de-escalation tactics and enhanced Officers' ability to select the appropriate use of force option when confronted with a rapidly developing situation.





## Community Engagement & Education

The Department has built upon its efforts to provide opportunities for meaningful engagement with our community members, allowing us to ensure we're addressing the priorities of those we serve. Our Coffee with Cop events continue to be well attended and provide an opportunity for us to get to know residents and learn more about the issues impacting their quality of life.

In August, several Officers and members of Santa Clara County Fire Department celebrated National Night Out by visiting neighborhood gatherings throughout Los Altos. This annual event provides an opportunity for residents and officers to interact on a personal level in a casual setting. Residents are able to share concerns, ask questions and generally get to know their public safety personnel. Programs and trainings available to residents are highlighted such as Neighborhood Watch, Personal Emergency Preparedness Training and Community Emergency Response Team (CERT) Training.

Several of our Officers participated once again in the annual International Walk to School Day in October, which provides children, parents, school staff and community members an opportunity to work together to make their communities safer and more pleasant for walking.

The Department also initiated the "YES" (Youth Exhibiting Safety) Campaign this past summer. This concept is a Police Department initiative made possible by the support of the Los Altos business community. Intended to educate and encourage young people to make good choices surrounding bicycle and pedestrian safety, Officers issued "YES" Tickets to youth they observed making safe decisions while out in the community. Each "YES" Ticket was redeemable for a variety of goodies at local businesses.

The Department hosted a series of Community Education workshops, offering presentations on Crime Prevention, Traffic Safety, Internet Safety Tips for Parents and other valuable topics. Residents were able to engage officers in question and answer time after each presentation. The workshops were such a success we're already planning additional events for the upcoming year. Stay up-to-date on future workshops by following our social media accounts or registering to receive text and/or email alerts from our Nixle account. Register at [Nixle.com](http://Nixle.com) or text your zip code to 888-777.

## Crime Statistics

While Los Altos is consistently ranked among the safest cities in California, we are not immune to crime. Larceny (theft of private property) continues to be our most commonly reported crime with 196 cases in 2015; 120 burglaries were reported as well as 41 assaults. 19 auto thefts were recorded; 2 cases of arson; 4 instances of rape and 1 robbery. We are grateful for the tremendous support of community members involved in our Neighborhood Watch Program, who provide extra eyes and ears in the community. Remember – "If you see something, say something!" Report suspicious activity by dialing (650) 947-2770 or 9-1-1. Learn more about Neighborhood Watch at [losaltosca.gov/police](http://losaltosca.gov/police).



*The Redwood Grove Creek Bank Stabilization & Boardwalk Replacement Project received the Project of the Year award from the American Public Works Association Silicon Valley Chapter in the Environment/Park Projects less than \$2M category.*

Public Works is responsible for building and protecting the community’s investment in its infrastructure. The Department faces many challenges shared by our neighboring cities, including aging infrastructure, increasingly stringent regulatory requirements and impacts to the transportation network due to regional growth. In addition to addressing these challenges, the Department continues to deliver on daily tasks, with Maintenance Services alone responding to over 3,500 work orders in 2015/16.

## Capital Improvement Program

Public Works plays a leading role in delivering the City’s Capital Improvement Program (CIP), which represents the City’s 5-year fiscal and strategic plan for city-wide capital improvement projects. The following CIP projects were completed in FY 2015/16:

### Transportation Projects

Fremont Avenue Bridge Replacement . . .	\$3,146,000
Traffic Signal Improvements (San Antonio at Cuesta) . . . . .	\$388,066
Annual Concrete Repairs . . . . .	\$219,598
Annual Slurry Seal . . . . .	\$181,696
Miramonte/Covington Pedestrian Improvements . . . . .	\$174,460
Pedestrian Master Plan . . . . .	\$130,680
Annual Street Resurfacing . . . . .	\$124,478
Fremont Avenue Speed Feedback Sign . . . .	\$20,000

### Civic Facilities

Redwood Grove Bank Stabilization . . . . .	\$612,126
Grant Park Community Center Roof Replacement . . . . .	\$142,876
Halsey House Renovation/ Replacement Study . . . . .	\$25,000
Irrigation System Replacement . . . . .	\$15,000

### Community Development

Storm Drain Master Plan . . . . .	\$366,000
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### Wastewater Systems

Annual Sewer Roof Foaming . . . . .	\$210,159
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## Transportation and Traffic Management

The City's transportation network is facing significant challenges due to regional growth. Addressing congestion and cut-through traffic while improving bicycle and pedestrian safety are priorities reflected in many of our CIP projects. Over the past year, the Transportation Services Division has worked diligently to address resident concerns, implement local transportation projects and support regional transportation improvement initiatives.



### Traffic Signal Improvements at First Street/San Antonio/Cuesta

To improve traffic flow at this heavily impacted intersection, the City installed a new traffic control cabinet to update signal phasing and timing, an advanced traffic controller and new vehicle detection instruments.

### Fremont Avenue Speed Feedback Sign

A new traffic speed feedback sign installed on Fremont Avenue between Grant and Miramonte serves to encourage motorists to observe appropriate speeds

along this heavily traveled roadway. Similar feedback signs were previously installed on Miramonte near Stanley, Los Altos Avenue near Santa Rita Elementary School and along Grant and Springer Roads.

### Speed Zone Surveys

In May 2016, the City Council adopted a resolution approving speed limits at 26 street segments throughout Los Altos. The resolution allows lawful speed enforcement through the use of radar, which is the safest and most accurate enforcement method.

### Fremont Avenue Bridge Replacement

Completed in May 2016, the new Fremont Avenue Bridge now includes bicycle lanes, a pedestrian pathway and a scenic overlook area. The City is currently working on a feasibility study to review the possibility of rehabilitating or replacing the adjacent timber pedestrian bridge.



## Pedestrian Safety & Planning for the Future

After an extensive planning and public engagement process, the City adopted its first Pedestrian Master Plan in August 2015. The Plan identifies policies, programs and infrastructure projects that will help make Los Altos a more walkable, livable and healthy city. Several pedestrian improvement projects were identified and completed in 2015/16 with additional projects scheduled for future years.

### Miramonte Avenue/Covington Road Pedestrian Improvements

Pedestrian improvements were built to improve safety for pedestrians and students traveling to and from Blach Intermediate School. Improvements include pedestrian refuge curb returns, new and refreshed continental crosswalks and in-ground pedestrian crossing advisory signs.

### Suggested Routes to School Maps

Protecting the safety of pedestrians, especially children, is a priority the City shares with residents. In addition to implementing a reduced 15-mph speed limit in all local school zones in 2015, the City also upgraded existing Suggested Routes to School Maps during the development of the Pedestrian Master Plan. These maps suggest sidewalks, walkways and bikeways to help guide parents and students along the safest possible routes as they walk or bike to school. Maps were prepared for 10 public schools and are available online at [losaltosca.gov/bicyclecommission](http://losaltosca.gov/bicyclecommission).

### Stormwater Master Plan

Adopted in April 2016, the Stormwater Master Plan serves as the strategic planning guide for compliance with regulatory requirements, maintenance of the existing system and identifying future system needs. A copy of the plan is available at [losaltosca.gov/publicworks](http://losaltosca.gov/publicworks).

### Solid Waste Ordinance

Following adoption of a revised Solid Waste Ordinance in late 2015, the City is well-positioned to comply with the Global Warming Solutions Act of 2006 (AB 32), which requires reduction of greenhouse gas emissions and AB 341, which resets the Statewide landfill diversion target to 75% by the year 2020.

### Asset Management

Two key asset management projects are underway in Public Works. Once completed, a comprehensive facility condition assessment will identify the City's short and long-term facility needs. Also, a city-wide tree inventory will support program management activities such maintenance, liability mitigation and long-term planning for the City's urban forestry.





## Community Development

Consisting of the Building and Planning Divisions, the Community Development Department oversees the review, permitting and inspection of private and public development projects. The goal of the department is to ensure that new buildings and structures are safe, while also preserving those qualities that help define the community and provide a link to its past.

### Planning Division

Guided by the City's General Plan, neighborhood-specific Plans and the City's Zoning Codes, Planning staff works diligently to ensure new developments compliment the general character of Los Altos. Reflective of our rebounding economy, the volume of project plan reviews and permitting applications nearly doubled over the last fiscal year in each applicable category. In 2015/16, Planning reviewed 209 residential designs; 17 commercial/multi-family designs; 224 zoning compliance & home occupation clearance forms; 282 tree removal permits; 20 sign review/outdoor display permits; 14 variances; 9 historic projects; 6 lot line adjustments; and 2 subdivisions and second living units respectively.

### Building Division

Building staff oversees all construction activity in the City; ensuring work completed by contractors follow safety standards set forth by the City's building codes. All activities, from plan review to field inspections are intended to assure community members that work completed on their home or business is safe. Construction activity in Los Altos remains robust and the Building Division oversaw the review, permitting and inspection of a large number of projects in 2015/2016 with 1,929 building permits issued and 7,517 inspections performed.

## Long Range Planning

Community development is a major theme impacting our region, generating both high-level and community conversations about infrastructure, traffic, density and vibrancy. In addition to day-to-day activities of the Department, Community Development has been focused on two major City Council priorities that span both 2015 and 2016 – the development of a Downtown Plan and an update to the Loyola Corners Specific Plan – each inspired by and in-time with these community conversations.

## Loyola Corners Specific Plan Update

Site of the new Fremont and Loyola Bridges, Loyola Corners provides essential services to nearby residential neighborhoods. There has been limited investment in the commercial district since the Loyola Corners Specific Plan was adopted in 1990. After committing to update the Plan in 2016, the City Council approved a development moratorium to provide a hiatus from considering active development proposals while working on the Plan.

A draft of the update is underway with the goal being to enable development that fosters economic vitality while meeting community needs and expectations. Economic and traffic circulation studies will be used to verify the Plan's goals and programs can be achieved. A facilitated community conversation in Loyola Corners allowed staff to hear and document ideas from the public regarding how the Plan should be modified. Additional engagement opportunities will be available in the near future.



## Downtown Vision

The community responded to recent developments in the Downtown with a mix of feedback. While some prefer the smaller, traditional buildings, others appreciate the aesthetics and economic vitality generated by the more robust development in certain areas. Community Development is faced with the challenge of balancing community expectations which oftentimes are conflicting. As such, the Council's decision to develop a Downtown Vision will serve as an important guide for future actions concerning change in Downtown Los Altos.

The City's goal is to gather as much community input as possible so that a wholly informed vision for Downtown Los Altos can be realized. The Downtown Vision is expected to be concise and written in a manner easily understood by the public. Three envisioned future scenarios of the Downtown will be developed with street, lot and building arrangement layouts. Scenarios will be discussed at a future City Council meeting so consultants can gather Council feedback and further develop scenarios before presenting them to the community and gathering additional input. An economic analysis will identify the economic drivers for the Downtown's future, especially in light of the changing retail environment.

Community members are encouraged to sign up to receive email updates regarding the project and notice of future outreach efforts by subscribing to the Downtown Vision email list at [losaltosca.gov/enotify](https://losaltosca.gov/enotify).





Recreation & Community Services provides a diverse array of classes, programs and special events each year. Programming is available for all ages and is offered in six categories: Life-Long Learning, Health and Wellness, Performing & Visual Arts, Teens, Seniors and Community Events. Each area provides avenues for the enrichment of residents' lives through increased social interaction, skill development and artistic growth.



Life-Long Learning is provided in the form of contract classes and camps, as well as the City's Tiny Tots preschool program, which has served several generations of Los Altans. Classes in art, music and dance are available throughout the year, offering ongoing opportunities for residents to learn or enhance creative skills. Summer and annual Holiday camps provide an enriching activity for youth during school breaks, while encouraging kids to enjoy outdoor spaces like Shoup Park and our treasured Redwood Grove Nature Preserve.



In addition to adult sports offerings such as tennis and golf, the Adult Basketball League and drop-in basketball program have been very well received after being revived in 2015/16. The Junior High Sports Program offers six different sports each school year for students at Blach Intermediate and Egan Junior High School.

The Los Altos Youth Theatre provided a venue for talented local youth to explore and expand their theatrical, acting skills. In 2015/16, the Los Altos Youth Theatre produced performances of *Chitty Chitty Bang Bang*, *The Lion the Witch and the Wardrobe* and *A Midsummer Night's Dream*.



Teen program offerings have been expanded and include events and activities hosted at the Underground Teen Center located in Shoup Park. The Underground provides a fun and casual atmosphere where teens can gather, access our free WiFi and enjoy supervised activities including billiards, air hockey and video games. The Los Altos Youth Center (LACY) Dances are hosted monthly throughout the school year and have remained popular among 7th and 8th graders for many years.



Senior Programming at both Hillview and Grant Park Community Centers provides senior members with access to an array of services, trips and activities that take place five days a week.

### Community Events

A total of 14 community events were hosted in 2015/16, providing opportunities for community members to come together. Events included the New Year’s Day Fun Run, Spring Egg Hunt, Summer Concert Series, Gingerbread House Display, Santa Visits and Downtown Halloween Window Painting. Community events are posted on the City website throughout the year at [losaltosca.gov/calendar](http://losaltosca.gov/calendar).



### Facility Virtual Tours

View recently completed Online Virtual Tours to gain an inside look at rental facilities available to you! We are pleased to offer these high-quality virtual tours, accessible online via the Google search engine or through the City website.

### Looking Ahead

Staff is currently working on a re-branding of the teen programs with the goal of engaging a larger group of youth. It is an exciting endeavor we feel will reinvigorate the programming for this important age group. Be sure to check your quarterly Recreation Activity Guide for updates!

The Senior Program is also currently being evaluated by staff along with the Los Altos/Los Altos Hills Senior Commission in order to create recommendations for new and exciting program enhancements at both Senior Program locations. Recommendations are expected to include system improvements geared towards making registering and participating in programs quicker and more efficient.

### Recreation by the Numbers

Programs & Classes . . . . .	1,289	Volunteers . . . . .	219
Facility Rentals . . . . .	7,347	Volunteer Hours . . . . .	13,296
Gymnasium Rentals . . . . .	2,106	New Classes . . . . .	50
Athletic Field Rentals . . . . .	714	Special Events . . . . .	14





The City of Los Altos continues to provide a high level of service to its citizens through successful multi-year financial planning. In June 2015, City Council adopted the two-year operating budget for FY 2015/16 and 2016/17. The budget also included the FY 2015 - 2020 Capital Improvement Plan. These documents can be accessed on the City's website at [www.losaltosca.gov/financeit](http://www.losaltosca.gov/financeit).

Fiscal year ending June 30, 2016 budget limits were met and at this time the General Fund is showing a strong operating surplus of approximately \$4 million. This is indicative of the prudent fiscal measures Los Altos put into place and diligently followed since the economic downturn. The fiscal results are favorably delivering on this careful planning and forward looking process.

General Fund reserve goals have been met per the fiscal strategy set forth by Council. All major funds performed as expected, within budget parameters, and reflect continued cost saving efforts maintained throughout these times of economic recovery.

The City has followed a fiscally conservative philosophy of building and maintaining healthy financial reserves. This has allowed the City to sustain quality services to its residents in a time when many local agencies have been forced to cut back.



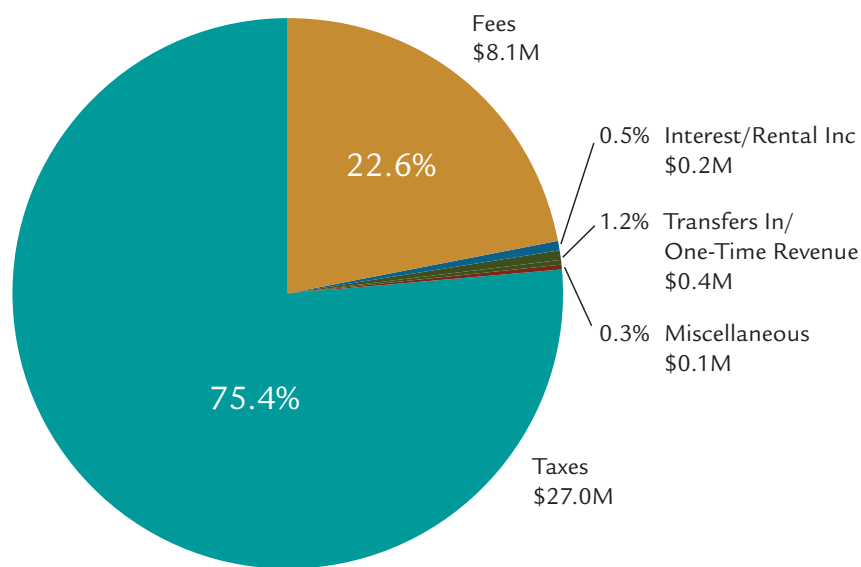


## FY 2015/16 General Fund

This report is concentrated on the City's General Fund, as it is the primary operating fund and is used to account for all financial resources except those restricted and required to be accounted for in another fund.

The City's Fiscal Year 2015/16 General Fund Operating Expenditure Budget reflected the Council's priorities of maintaining Los Altos as a great place to live and raise a family and continued the City's tradition of strong fiscal planning and management.

### FY 2015/16 Operating Budget General Fund Revenues – \$35.8 Million



Taxes remain the City's largest and most dependable source of revenue with property tax receipts budgeted at \$17.7M and sales, utility users' tax, and transient occupancy tax receipts budgeted at \$9.3M.

Recreation fees of \$1.9M and Community Development fees of \$2.9M are the second largest revenue source.

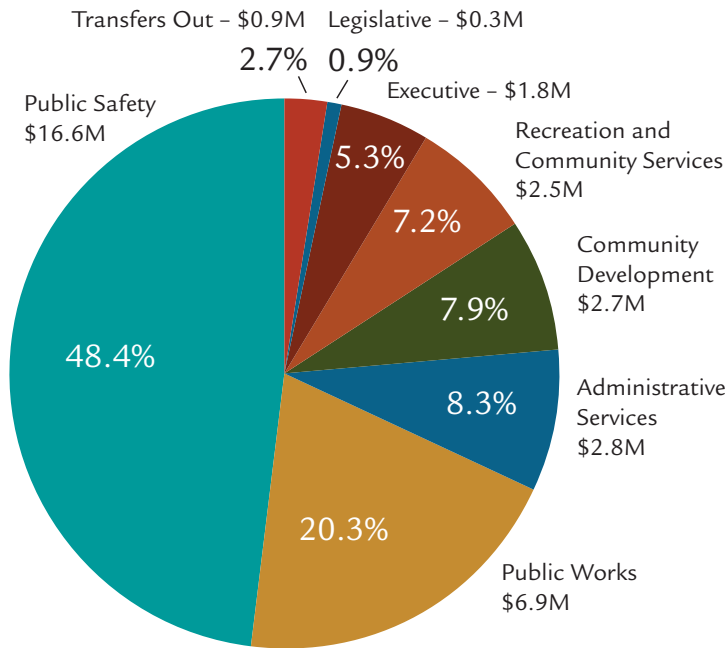
The Transfers In of \$0.2M reflected in this graph are from downtown parking and vehicle impounds fees.





## City Services Funded by the General Fund

FY 2015/16 Operating Budget General Fund Expenditures – \$34.5 Million



Public safety expenditures account for 48% of the Operating Budget and include both Police and Fire services.

Public Works, which includes general maintenance of the City's infrastructure, accounts for 20%.

Administrative Services, consisting of Human Resources, Finance and IT Divisions, accounts for 8% of expenditures, followed by 7.9% allocated to the Community Development Department and 7.2% to the Recreation & Community Services Department.

Executive expenditures reflect those of the City Manager's Office and account for 5% of the total general fund expenditures. Finally, 0.9% of expenditures are allocated to the Legislative body, which includes the City Council and City Attorney while Transfers Out for capital improvements and equipment replacement account for 0.6% of the 2015/16 budget.

While the numbers presented represent what was budgeted at the beginning of Fiscal Year 2015/16, we anticipate a strong showing for the actual dollars with an expected surplus of approximately \$4 million. In addition, Fiscal Year ended June 30, 2016 will meet the Council's goal of a 20% General Fund Reserve.

### Financial Reporting

A Comprehensive Annual Financial Report (CAFR), which will report 2015/16 actual dollars, is currently being finalized and will be available on the City website in December 2016. The CAFR is a set of U. S. Government financial statements comprising the financial report of a government entity, which complies with the accounting requirements promulgated by the Governmental Accounting Standards Board (GASB). A CAFR is compiled by the City's accounting staff and audited by an external AICPA certified accounting firm utilizing GASB requirements. The CAFR is composed of three sections: Introductory or Management's Discussion and Analysis section, Financial and Statistical.

The Government Finance Officers Association of the United States and Canada (GFOA) is available to review each public agency's CAFR on an annual basis and, if that CAFR meets all standards and requirements, said CAFR may be eligible to receive the GFOA's Certificate of Achievement for Excellence in Financial Reporting for that fiscal year. The City of Los Altos' CAFR has won this prestigious award for the past ten consecutive years and intends to receive it again with submission of the FY 2015/16 CAFR. You may sign up to receive notification once the CAFR is complete by subscribing to the Budget & Financial Reports email subscription list at [losaltosca.gov/enotify](http://losaltosca.gov/enotify).



The mission of City staff, council, commissions, committees and volunteers is to foster and maintain the City of Los Altos as a great place to live and raise a family. In each of our various roles, we strive to provide the highest caliber service to the Los Altos community in order to accomplish this goal. You can also make a positive impact on your community by engaging in way that resonates with you. Whether that is by contributing input on various projects and initiatives, lending your time and talent as a volunteer or assisting your neighbors in times of need through the Community Emergency Response Team Program, we hope this report has provided you with ideas about how you can get connected.

### Emergency Preparedness

City Council's 2015 priority to promote effective government included a desire to increase collaboration between the City and community in the area of emergency preparedness. In response, City staff is working closely with community leaders and the Santa Clara County Fire Department to support existing emergency preparedness programs and expand opportunities for additional training and recruiting efforts.

In addition to offering ongoing complimentary Personal Emergency Preparedness training for residents, Community Emergency Response Team (CERT) training was reintroduced in Los Altos in 2015/16. The City has been working closely with community groups focused on this critical need including Los Altos PREPARE, Los Altos Block Action Teams (BATs) and Los Altos Emergency Radio Service volunteers (HAMS).

#### BE PREPARED

Don't wait for disaster to strike to start thinking about emergency preparedness. There are simple steps you can take to ensure you and your family are ready to respond to the next emergency, such as preparing an emergency supply kit and creating a family communication plan. Residents are encouraged to take advantage of the various emergency preparedness programs currently available. To learn more, visit [losaltosca.gov](http://losaltosca.gov).





## Hillview Community Center – Where are We Now?

Following an extensive community engagement effort, the City Council approved a conceptual plan in March 2015 to replace the nearly 70-year old Hillview Community Center, build community pool facilities and expand sports fields and open space. In November 2015, a ballot measure was proposed to finance a portion of the project, but failed to garner the required two-thirds votes necessary for approval. As a result, an updated Council priority was set for 2016 to develop a plan for moving forward to provide facilities and programming that meet community needs.

A comprehensive assessment of all City facilities is currently underway; however, evaluation of the existing Hillview Community Center was completed as a first priority. With an identified deferred maintenance backlog over \$5 million, the recently completed facility assessment has led the Council to determine that Hillview Community Center is beyond repair and must be completely renovated. Many conversations have taken place in the community and it is clear our residents desire a community center that is appropriately sized and meets the needs of all community members.

## Stay Up-to-Date

The City Council will next endeavor to develop a replacement strategy for Hillview Community Center. Community members are encouraged to stay up-to-date on the project by signing up for the Civic Center Master Plan Update email list at [losaltosca.gov/enotify](http://losaltosca.gov/enotify).



## Silicon Valley Clean Energy Bringing Green Power to Los Altos in 2017

In February 2016, the City became a member of Silicon Valley Clean Energy Authority (SVCE) with the goal of establishing a Community Choice Energy partnership to provide cleaner energy to residential and commercial users in Los Altos. Cleaner energy will help the City reach its greenhouse gas emission reduction target of 17% by 2020, outlined in the Los Altos Climate Action Plan. A phased roll-out will begin in early 2017 with all residential and commercial customers automatically receiving 100% carbon free electricity, below PG&E rates, once the roll-out phases are completed. SVCE will contract for the

purchase and supply of clean energy, which will be distributed through the existing PG&E system. To stay up-to-date on this topic, sign up for email updates at [svcleanenergy.org](http://svcleanenergy.org).



## Drought Update

The City of Los Altos contracts with California Water Service Company (Cal Water) for water service in Los Altos. As such, Cal Water is responsible for setting appropriate water conservation requirements in response to drought conditions. With recent approval from the California Public Utilities Commission, Cal Water has implemented an updated water conservation goal of 20% (less than 2013 use) for Los Altos customers. While water surcharges have been suspended, previously imposed water use restrictions are still in place including applying water to outdoor landscapes that causes runoff; using a hose to wash a motor vehicle unless the hose is fitted with a shut-off nozzle and applying water to driveways and sidewalks. For a full list of current water use restrictions, visit [losaltosca.gov/drought](http://losaltosca.gov/drought).

## Aircraft Noise in Los Altos

In response to an increase in aircraft noise over Los Altos, largely attributed to the re-routing of large commercial aircraft pursuant to the NextGen air traffic control modernization program, many residents have urged City Council to intervene. Council adopted a resolution requesting the Federal Aviation Administration (FAA) address increased aircraft noise and voiced support for the formation of a Select Committee. The Select Committee was appointed by Congress members Eshoo, Farr and Speier and is comprised of elected officials from many the

affected localities. Several community meetings have been held in Los Altos and surrounding cities to gather community input and discuss recommendations. The Select Committee is now in working-group mode and is meeting with the FAA to discuss options and formulate recommendations to local members of Congress.



## Thank you to all who served in 2015/16.

### CITY COUNCIL

Jeannie Bruins  
 Jean Mordo  
 Jan Pepper  
 Mary Prochnow  
 Megan Satterlee

### BICYCLE/PEDESTRIAN ADVISORY COMMISSION

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 Wesley Brinsfield  
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 Janna Land  
 Maddy McBirney  
 Paula Rini  
 Monica Waldman  
 Karen Zucker

### SENIOR COMMISSION

Gary Anderson  
 Jim Basiji (LAH)  
 Janet Harding  
 Doris Hawks Torbeck  
 Karen Lemes (LAH)  
 Frank Martin  
 Ashish Mathur  
 Tracie Murray  
 Bart Nelson  
 Sue Russell  
 Ginger Summit (LAH)  
 Arnold Testa  
 Bert Vincent

### YOUTH COMMISSION

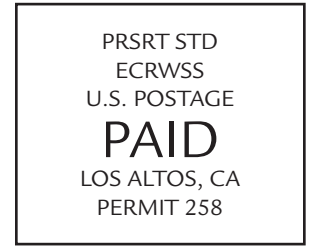
Vikram Bharati  
 Cole Brinsfield  
 Ryan Chandra  
 Krish Gujral  
 Diego Ibarra  
 Annie Iverson  
 Drishaan Jain  
 Mahi Kolla  
 Devika Kumar  
 Medha Rajagopalan  
 Anooshkha Shetty  
 Rahul Shukla  
 Elizabeth Small  
 Vignesh Suresh  
 Rebecca Zhu

### LOS ALTOS-LOS ALTOS HILLS VOLUNTEER SERVICE AWARDS COMMITTEE

Morvari Ahi (LAH)  
 John Cardoza  
 Benjamin Gikis (LAH)  
 Rebecca Hickman (LAH)  
 Edward Infante  
 Sunita Mehta  
 Paul Nyberg  
 Patty Radlo (LAH)  
 Jerry Tomanek (LAH)  
 Dennis Young



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The mission of our city staff, council, commissions, committees and volunteers is to foster and maintain the City of Los Altos as a great place to live and raise a family.

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