



# *Proclamation*

## *Of the Mayor*

### *Of the City of Los Altos, California*

**WHEREAS** **Community Services Agency (CSA)** was founded in 1957 and for over 60 years has provided food, housing and other important social services for low-income, homeless, seniors and other vulnerable populations of the Mountain View, Los Altos and Los Altos Hills communities; and

**WHEREAS**, in March 2020 the world experienced an unprecedented health pandemic, COVID 19, impacting every CSA program and service resulting in both an increase in the number of requests for services and requiring new safety protocols; and

**WHEREAS** CSA in response to the increased number of clients and their needs recruited hundreds of new volunteers to assist in meeting the needs; and

**WHEREAS** CSA over the last nine months has provided rental assistance to nearly 1,000 households, over 700 having been provided with a second month of rental assistance, bringing the total amount spent on this effort to \$3.4 million; and

**WHEREAS** CSA in order to ensure the health and safety of the elderly population implemented a Senior Nutrition Drive through program which has served approximately 30,000 meals (nearly 200 a day) to seniors since the start of the pandemic in addition to continuing to provide other senior services such as case management and home food delivery; and

**WHEREAS**, CSA in the wake of the COVID-19 crisis had over 800 new households register for their Homeless Prevention Services (HPS) and Homeless Services Program between March and June 2020, where this program serves approximately 5,000 people in total in a typical year; and

**WHEREAS** CSA also continues to operate food pantry services in the parking lot to provide nutritious groceries to the general public serving nearly 1,400 individuals in the month of November alone and in addition to delivering groceries, 7 day a week to those diagnosed with COVID 19 so they may quarantine safely and avoid spreading the virus;

**NOW, THEREFORE**, I, Neysa Fligor, Mayor of the City of Los Altos, and on behalf of the entire Los Altos City Council, do hereby thank and expresses sincere appreciation for the services and contributions CSA provides to the community especially during this crucial time.

**IN WITNESS, WHEREOF**, I have hereunto set my hand and affixed the seal of the City of Los Altos this 15<sup>th</sup> day of December 2020.

---

**Neysa Fligor, MAYOR**