



**FIRE DEPARTMENT  
SANTA CLARA COUNTY**

14700 Winchester Blvd., Los Gatos, CA 95032-1818  
(408) 378-4010 • (408) 378-9342 (fax) • www.sccfd.org



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MAY 16 2016

May 10, 2016

Los Altos Police Department

Mr. Tuck Younis, Chief of Police  
Los Altos Police Department  
1 North San Antonio Road  
Los Altos, CA 94022-3088

Subject: Fire Report for April 2016

Dear Chief Younis:

The April 2016 fire reports for the Town of Los Altos are enclosed:

1. Average Response Time Analysis: This report provides data for the last three fiscal years on the average time it took for each first-in unit to arrive on scene. The computation starts from the moment the dispatcher makes his/her first keystroke at the command panel (after the call has been handed-off by the Emergency 911 telephone handler). This information is also graphically represented in the accompanying bar charts.

The arrival times for units on code three calls was 8 minutes or less for:

First-Due: 98.94%  
Reliability: 100%

2. Incident Types by Month: This report summarizes on a monthly basis, the number of incidents by call type, for every emergency vehicle that was the first unit on-scene. This information is also graphically represented in a pie chart depicting the number of incidents by type.
3. Monetary Fire Loss by Month and Incident Type: This report presents the monthly dollar loss in each of the fire type categories for the last three calendar years.

The fire loss for this month was \$17,000.

Please let me know if you have any questions about the data contained in this report.

Sincerely,

Fred A. Schulenburg  
Director of Business Services

Enclosures

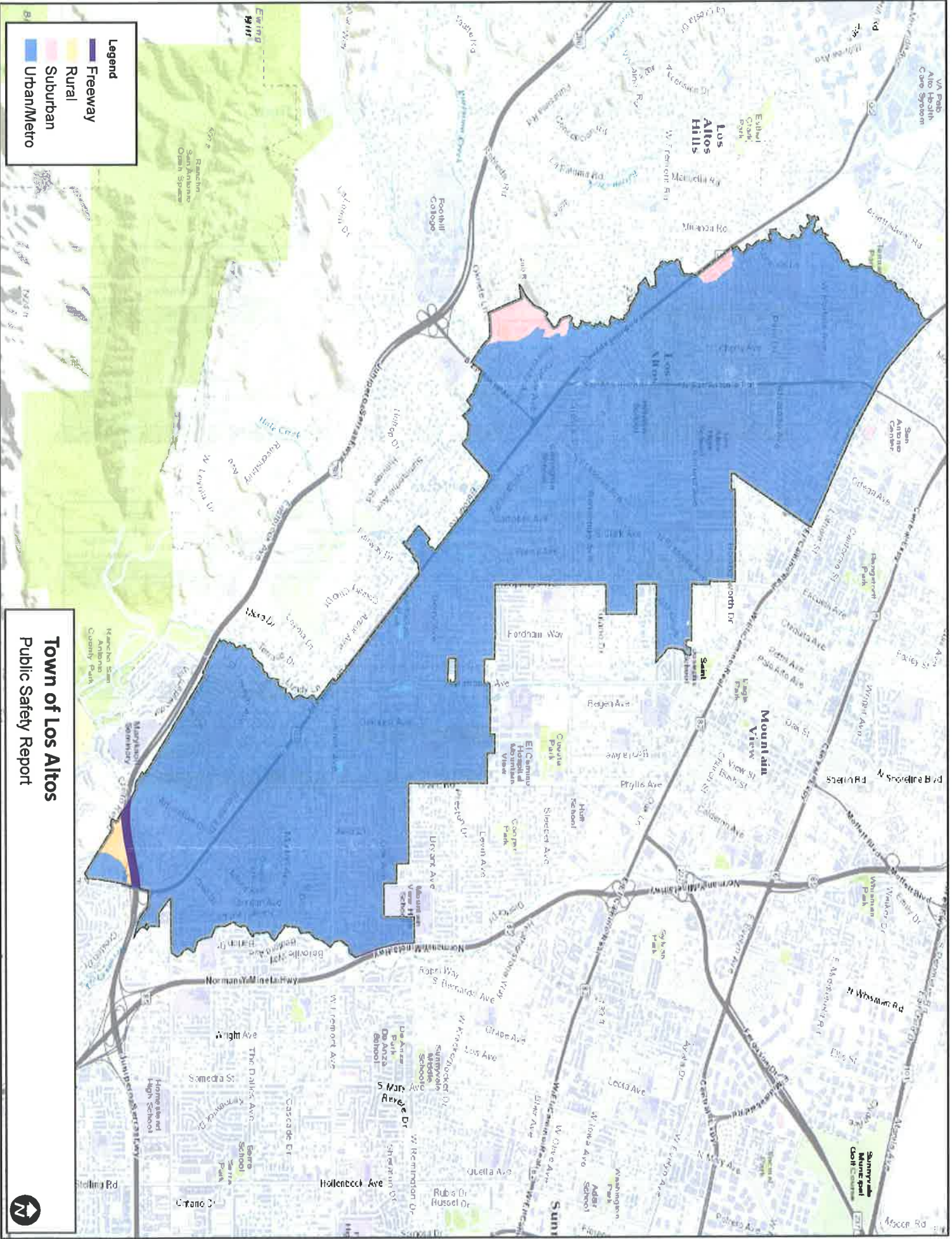
c: Joe Parker, Deputy Chief

FAS:jlc

Organized as the Santa Clara County Central Fire Protection District

Serving Santa Clara County and the communities of Campbell, Cupertino, Los Altos,  
Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, and Saratoga





**Legend**

- Freeway
- Rural
- Suburban
- Urban/Metro

**Town of Los Altos**  
Public Safety Report



## Town of Los Altos First Arriving Unit Average Response Times

Code 3 Calls Only

April 2016

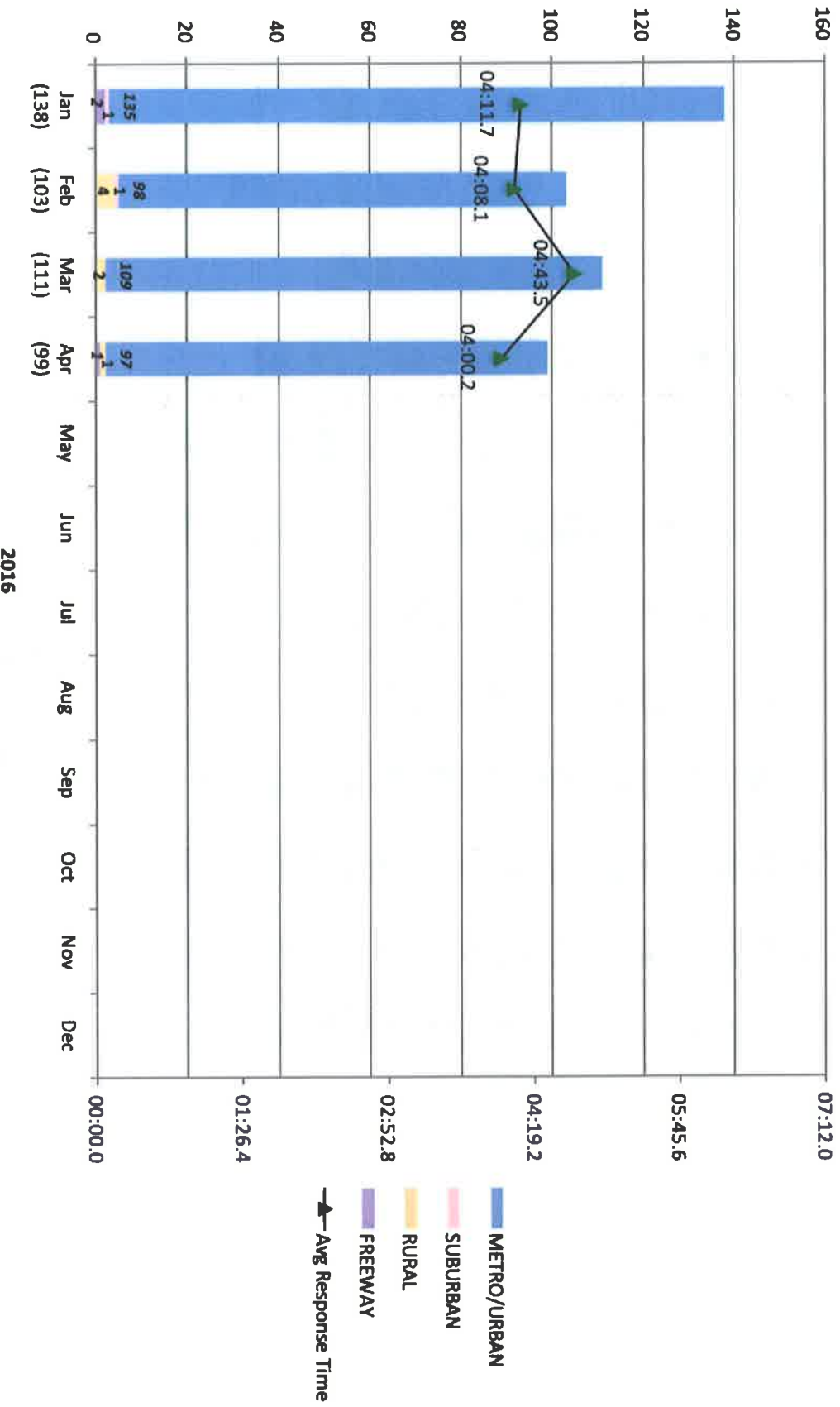
### All Call Types

	METRO/URBAN		SUBURBAN		RURAL		FREEWAY		TOTAL	
	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time
<b>FIRST DUE</b>	<b>93</b>	<b>03:54.6</b>					<b>1</b>	<b>01:46.0</b>	<b>94</b>	<b>03:53.3</b>
E75	50	04:08.2							50	04:08.2
E76	38	03:30.8					1	01:46.0	39	03:28.2
E77	1	04:14.0							1	04:14.0
R74	4	04:45.5							4	04:45.5
<b>RELIABILITY</b>	<b>4</b>	<b>06:23.5</b>			<b>1</b>	<b>05:19.0</b>			<b>5</b>	<b>06:10.6</b>
E76	1	05:28.0			1	05:19.0			2	05:23.5
E77	3	06:42.0							3	06:42.0
<b>TOTAL</b>	<b>97</b>	<b>04:00.8</b>			<b>1</b>	<b>05:19.0</b>	<b>1</b>	<b>01:46.0</b>	<b>99</b>	<b>04:00.2</b>

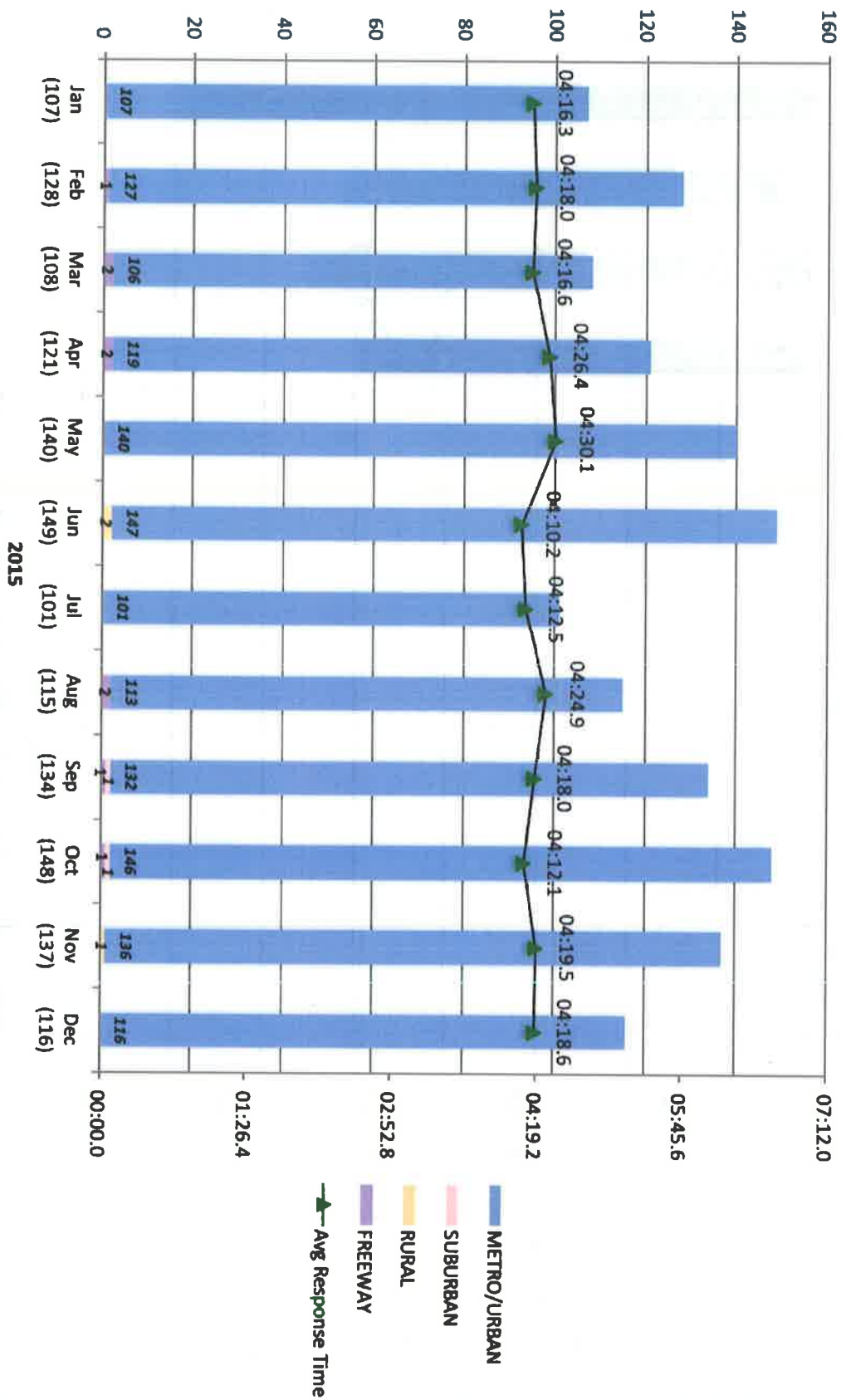
### Call Type Breakdown

	METRO/URBAN		SUBURBAN		RURAL		FREEWAY		TOTAL	
	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time	# Responses	Average Response Time
<b>FIRE</b>	<b>1</b>	<b>06:02.0</b>							<b>1</b>	<b>06:02.0</b>
Structure	1	06:02.0							1	06:02.0
Vehicle										
Vegetation										
Outside rubbish										
Special outside										
Other										
<b>OVERPRESSURE</b>	<b>1</b>	<b>03:18.0</b>							<b>1</b>	<b>03:18.0</b>
<b>EMS</b>	<b>80</b>	<b>03:57.5</b>					<b>1</b>	<b>01:46.0</b>	<b>81</b>	<b>03:55.9</b>
<b>HAZ CONDITIONS</b>										
<b>SERVICE</b>	<b>5</b>	<b>05:06.4</b>							<b>5</b>	<b>05:06.4</b>
<b>GOOD INTENT</b>	<b>3</b>	<b>03:31.0</b>			<b>1</b>	<b>05:19.0</b>			<b>4</b>	<b>03:58.0</b>
<b>FALSE ALARM</b>	<b>7</b>	<b>03:52.1</b>							<b>7</b>	<b>03:52.1</b>
<b>SEVERE WEATHER</b>										
<b>TOTAL</b>	<b>97</b>	<b>04:00.8</b>			<b>1</b>	<b>05:19.0</b>	<b>1</b>	<b>01:46.0</b>	<b>99</b>	<b>04:00.2</b>

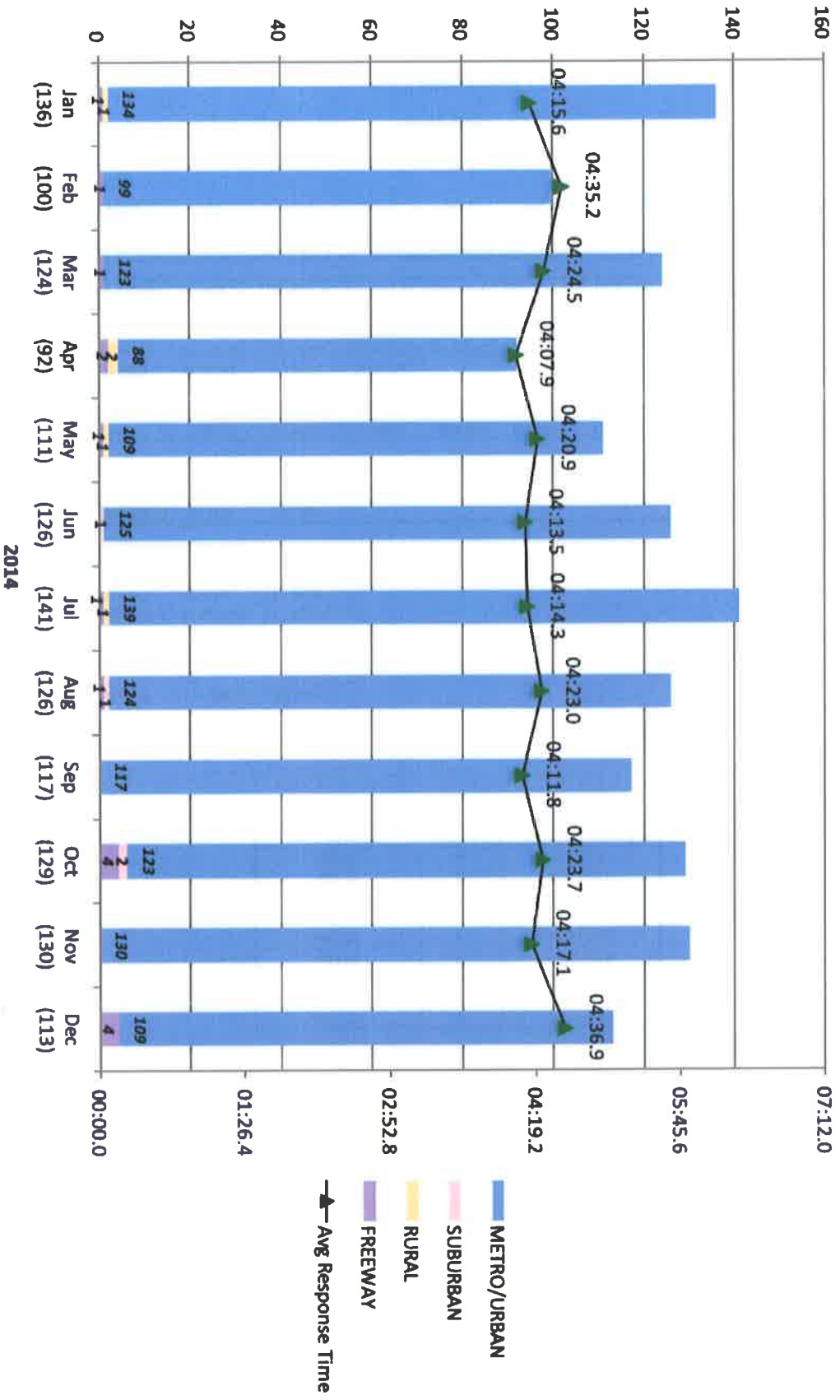
## Town of Los Altos Response Counts & Average Times Code 3 Only



## Town of Los Altos Response Counts & Average Times Code 3 Only



## Town of Los Altos Response Counts & Average Times Code 3 Only



## Town of Los Altos First Arriving Unit Response Time Centiles

Code 3 Calls Only

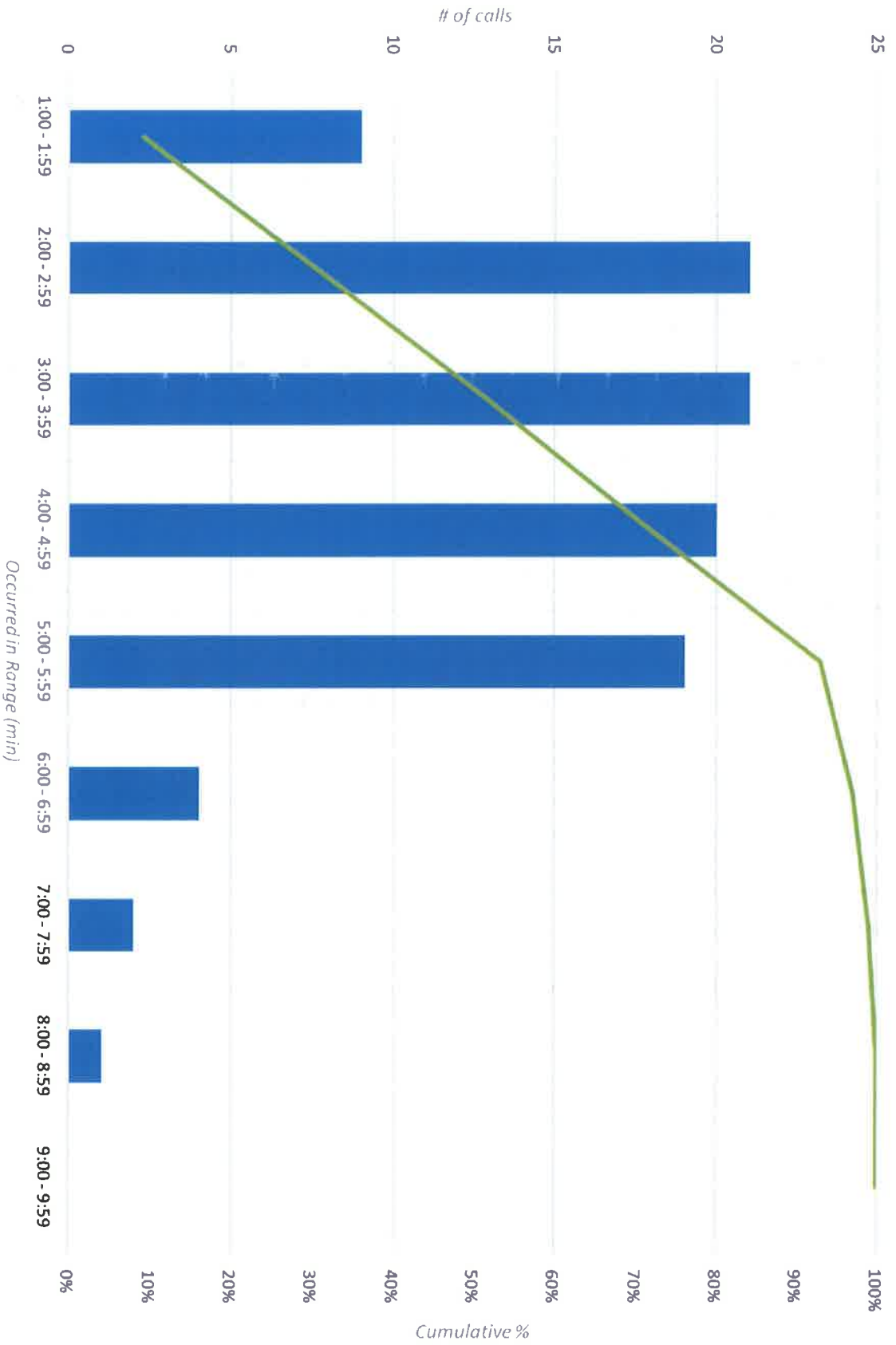
April 2016

First Unit Arrived In Less Than	1 min	2 min	3 min	4 min	5 min	6 min	7 min	8 min	9 min	10 min
<b>FIRST DUE (94)</b>	<b>9.57% (9)</b>	<b>31.91% (30)</b>	<b>54.26% (51)</b>	<b>75.53% (71)</b>	<b>94.68% (89)</b>	<b>97.87% (92)</b>	<b>98.94% (93)</b>	<b>100% (94)</b>	<b>100% (94)</b>	<b>100% (94)</b>
<b>URBAN / METRO (93)</b>	<b>8.6% (8)</b>	<b>31.18% (29)</b>	<b>53.76% (50)</b>	<b>75.27% (70)</b>	<b>94.62% (88)</b>	<b>97.85% (91)</b>	<b>98.92% (92)</b>	<b>100% (93)</b>	<b>100% (93)</b>	<b>100% (93)</b>
E75 (50)	4% (2)	24% (12)	54% (27)	72% (36)	90% (45)	96% (48)	98% (49)	100% (50)	100% (50)	100% (50)
E76 (38)	15.79% (6)	44.74% (17)	60.53% (23)	78.95% (30)	100% (38)	100% (38)	100% (38)	100% (38)	100% (38)	100% (38)
E77 (1)				100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)
R74 (4)				75% (3)	100% (4)	100% (4)	100% (4)	100% (4)	100% (4)	100% (4)
<b>FREEWAY (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>	<b>100% (1)</b>
E76 (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)
<b>RELIABILITY (5)</b>					<b>60% (3)</b>	<b>80% (4)</b>	<b>100% (5)</b>	<b>100% (5)</b>	<b>100% (5)</b>	<b>100% (5)</b>
<b>URBAN / METRO (4)</b>					50% (2)	75% (3)	100% (4)	100% (4)	100% (4)	100% (4)
E76 (1)					100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)
E77 (3)					33.33% (1)	66.67% (2)	100% (3)	100% (3)	100% (3)	100% (3)
<b>RURAL (1)</b>					100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)
E76 (1)					100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)
<b>TOTAL (99)</b>	<b>9.09% (9)</b>	<b>30.3% (30)</b>	<b>51.52% (51)</b>	<b>71.72% (71)</b>	<b>92.93% (92)</b>	<b>96.97% (96)</b>	<b>98.99% (98)</b>	<b>100% (99)</b>	<b>100% (99)</b>	<b>100% (99)</b>

Occurred In Range	# of Calls	Cumulative %
1:00 - 1:59	9	9.09%
2:00 - 2:59	21	30.30%
3:00 - 3:59	21	51.52%
4:00 - 4:59	20	71.72%
5:00 - 5:59	19	92.93%
6:00 - 6:59	4	96.97%
7:00 - 7:59	2	98.99%
8:00 - 8:59	1	100.00%
9:00 - 9:59	0	100.00%



# Town of Los Altos Response Counts & Average Times Code 3 Only



**Town of Los Altos Incidents by Month**

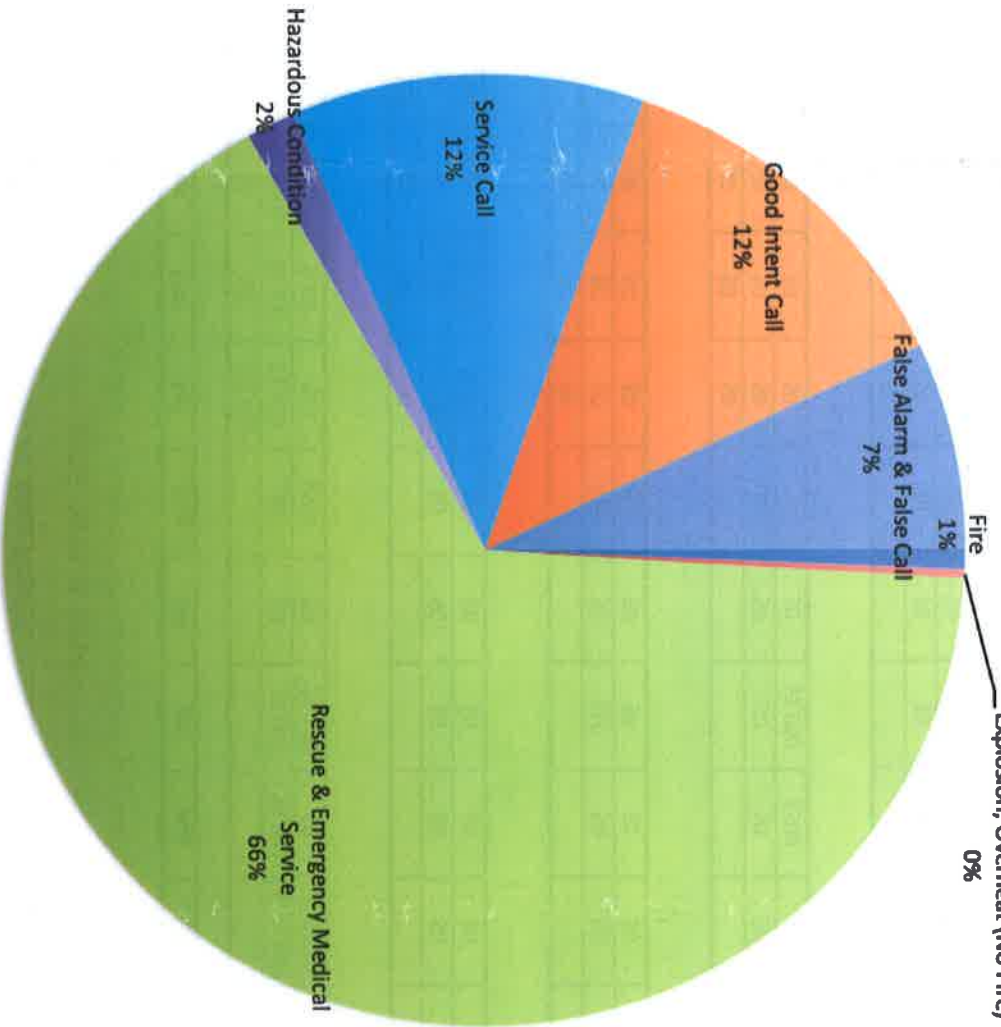
*All Code Calls*

2016, 2015, & 2014

		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Fire	2016	3	0	0	2									5
	2015	0	1	2	3	2	0	3	1	3	2	4	2	23
	2014	1	2	2	1	2	0	4	1	2	2	1	2	20
Overpressure, Rupture, Explosion, Overheat (No Fire)	2016	1	0	0	1									2
	2015	0	0	0	0	0	1	0	0	0	0	0	1	2
	2014	0	0	0	0	0	1	1	1	0	0	0	0	3
Rescue & Emergency Medical Service	2016	124	110	109	100									443
	2015	99	102	96	104	130	126	90	93	124	135	118	101	1,318
	2014	120	86	110	92	96	105	121	117	101	111	126	98	1,283
Hazardous Condition	2016	5	3	2	1									11
	2015	8	11	2	4	1	3	6	5		9	10	5	64
	2014	6	7	4	1	2	6	5	7	2	4	3	7	54
Service Call	2016	24	20	22	14									80
	2015	12	22	21	17	15	17	28	12	29	24	18	21	236
	2014	27	12	14	19	9	5	16	13	23	16	17	25	196
Good Intent Call	2016	24	17	18	26									85
	2015	16	15	14	21	24	32	16	25	32	22	23	17	257
	2014	26	19	32	17	18	25	25	16	15	27	16	11	247
False Alarm & False Call	2016	20	7	8	12									47
	2015	11	21	14	14	12	16	15	20	19	9	18	11	180
	2014	8	16	12	7	18	21	17	15	13	17	12	19	175
Severe Weather	2016	0	0	0	0									0
	2015	0	1	0	0	0	0	0	0	0	0	0	0	1
	2014	0	0	0	0	0	0	0	0	0	0	0	1	1
<b>Total</b>	2016	201	157	159	156									673
	2015	146	173	149	163	184	195	158	156	207	201	191	158	2,081
	2014	188	142	174	137	145	163	189	170	156	177	175	163	1,979

# Town of Los Altos District Incident Type Breakdown All Code Calls

2016



## Town of Los Altos Monetary Loss by Month & Incident Type

*Only Fires*

2016, 2015, & 2014

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	
Structure Fire	2016	\$25,000	\$0	\$0	\$17,000								\$42,000	
	2015	\$0	\$14,000	\$3,100	\$1,650	\$0	\$0	\$8,000	\$5,000	\$731,000	\$550	\$2,600	\$520	\$766,420
	2014	\$0	\$201	\$600	\$0	\$500	\$0	\$1,100	\$0	\$10,200	\$0	\$5,100	\$0	\$17,701
Vehicle Fire	2016	\$3,300	\$0	\$0	\$0								\$3,300	
	2015	\$0	\$0	\$0	\$11,500	\$0	\$0	\$0	\$0	\$0	\$0	\$9,000	\$0	\$20,500
	2014	\$3,500	\$0	\$3,300	\$5,100	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4,000	\$15,900
Natural Vegetation Fire	2016	\$0	\$0	\$0	\$0								\$0	
	2015	\$0	\$0	\$0	\$0	\$20	\$0	\$10	\$0	\$0	\$0	\$0	\$0	\$30
	2014	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$200	\$0	\$0	\$200
Outside Rubbish / Dump	2016	\$0	\$0	\$0	\$0								\$0	
	2015	\$0	\$0	\$0	\$0	\$150	\$0	\$0	\$0	\$0	\$0	\$0	\$150	
	2014	\$0	\$0	\$0	\$0	\$0	\$0	\$2,000	\$500	\$0	\$0	\$0	\$0	\$2,500
Special Outside Fire	2016	\$0	\$0	\$0	\$0								\$0	
	2015	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
	2014	\$0	\$1,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,000
Total Fire Loss	2016	\$28,300	\$0	\$0	\$0								\$28,300	
	2015	\$0	\$14,000	\$3,100	\$13,150	\$170	\$0	\$8,010	\$5,000	\$731,000	\$550	\$11,600	\$520	\$787,100
	2014	\$3,500	\$1,201	\$3,900	\$5,100	\$500	\$0	\$3,100	\$500	\$10,200	\$200	\$5,100	\$4,000	\$37,301